

TERMS AND CONDITIONS

DEPOSIT

- Your booking is only secured after payment of your deposit (where relevant) or full payment. On completion and return of the booking form.
- If you have paid a deposit, the remaining balance will be due 4 weeks prior to arrival. We will send you a reminder email with the details for BACS transfers.

CANCELLATION POLICY

Please let us know as soon as possible if you need to cancel your booking. Fees will be applied as follows:

More than 6 weeks prior to arrival deposit/fees paid are fully refundable.

Less than 6 weeks prior the deposit will be forfeited or can be held on account as a credit and transferred to another booking. Credits are valid for 12 months from start date of original reservation.

Less than 4 weeks the full amount will be forfeited unless we are able to re-book the place.

CANCELLATIONS DUE TO COVID 19

If we need to cancel a retreat because of the impact of the virus or government-imposed restrictions, you will receive a full refund.

If you need to cancel for any of the following:

- You are displaying signs/symptoms of Covid-19 or have tested positive.
- You have been requested to self-isolate or have been in contact with someone who has tested positive for Covid-19.
- Government restrictions prevent you from attending the retreat.

Any fees paid will be applied as a credit against a new booking. Credits are valid for 12 months from date of original reservation.

CANCELLATION OF DAY RETREATS

If you cancel more than 4 weeks before we will refund in full. Cancellations less than 4 weeks before are non-refundable

We strongly recommend you take out personal travel insurance.

We reserve the right to cancel a retreat for whatever reason, this may be due to insufficient numbers, availability of staff or other reasons beyond our control.

If you have any underlying health concerns, please seek medical advice before booking a retreat. Please ensure you also advise us on the booking form of any allergies or dietary requirements.

We ask that participants on all retreats behave in a way that respects the feelings of others. We reserve the right to request you to leave if you display behaviour that impacts negatively on the other participants. You will not be entitled to a refund in these circumstances.